

June 2025

To: Aetna Better Health of Virginia Providers

Subject: Retraction – Criminal Background Screening Policy Notification

ABH of Virginia Providers,

Please disregard the previously issued Criminal Background Screening Policy. No action is required from the Virginia provider community, as this policy does not apply to Aetna Better Health of Virginia.

If you have any questions, please contact the ABH VA Network Team at:

AetnaBetterHealth-VAProviderRelations@Aetna.com

Thank you for your attention to this matter.

Sincerely,

Aetna Better Health of Virginia