Race/Ethnicity Diversity of Membership (RDM)
HEDIS® Measurement Year 2024

Measure description: An unduplicated count and percentage of members enrolled any time during the measurement year, by race and ethnicity.

Reporting categories

Organizations are required by NCQA to report race and ethnicity data according to the Office of Management and Budget (OMB) Standards for Maintaining, Collecting, and Presenting Federal Data on Race and Ethnicity. OMB standards include two categories for ethnicity:

- Hispanic or Latino
- Not Hispanic or Latino

And five categories for race:

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White

NCQA also includes values for:

- Two or More Races
- Asked But No Answer (declined response)
- Unknown (not asked, missing data)

Data source

Self-identification directly by members is considered the preferred and most accurate method of identifying an individual's race and ethnicity. Race and ethnicity data can be collected through surveys and added to new patient forms.

Intent

The collection race and ethnicity data is intended to help identify and eliminate health disparities. The conditions and systems in which patients are born, grow, work, live and age directly impact gaps in care and outcomes

Quality Measure Toolkit
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