

AETNA BETTER HEALTH® of Texas

Working with you to help keep your patients well

Dear Health Care Professional:

Pending termination with Methodist Hospital System of San Antonio affects your patients

We want to make you aware that our contract with Methodist will end on September 4th, 2013. Although we are in negotiations with Methodist in an effort to prevent this from happening, so far we have been unable to come to an agreement that is satisfactory to both parties.

If we do not come to agreement, effective September 4, 2013, Methodist Hospital System of San Antonio will no longer participate with Aetna Better Health of Texas. **This termination only affects those members who are enrolled with our Aetna Better Health Medicaid and CHIP products. This termination will not affect patients enrolled with Aetna Commercial or Aetna Medicare products.**

Be sure to keep your admitting privileges at an Aetna in-network hospital, if applicable

Our records show that you have privileges at another in-network hospital. If this is incorrect and you do not have privileges at another Aetna Better Health of Texas participating facility, you will need to obtain privileges in order to remain in the Aetna Better Health of Texas network after September 4, 2013. To find participating hospitals visit our online provider directory at www.aetnamedicaid.com.

Direct your Aetna Better Health of Texas patients to in-network hospitals

In-network hospitals help keep patients' out-of-pocket expenses down. Please remember to send patients in need of care to in-network hospitals. Please note -- if we are not able to come to an agreement with Methodist Hospital System of San Antonio, they will be out-of-network as of September 4, 2013.

We value your participation and will help you transition your practice and your patients as smoothly as possible. If you have additional questions, please contact our Provider Relations department at 1-800-248-7767.

Sincerely,

Provider Relations Department
Aetna Better Health