

August 5, 2021

Submitting Transportation/Ambulance Claims

Per DHS requirements, all ambulance services (including the mileage) require a pickup and drop off location modifier. In addition, the billed mileage should always have a U8, U9 or HD as the second modifier.

Effective October 9, 2021, claims will be denied if not billed with the correct HCPC/CPT codes and modifiers.

Per the PROMISe Provider Handbook for Ambulance providers, there must be at least one modifier enter in the second section of this block for the service(s) provided. Ambulance procedure codes A0425 (Ground mileage, per statute mile) and A0430 (Ambulance service, conventional air services, transport, fixed wing) must have modifier U8 in the second section of this block.

The modifiers applicable to ambulance services are:

RH – Residence to Hospital

HR – Hospital to Residence

HE – Hospital to Residential, domiciliary, custodial facility (nursing home, not skilled nursing facility)

RE – Residence to Residential, domiciliary, custodial facility (nursing home, not skilled nursing facility)

HN – Hospital to Skilled Nursing Facility (SNF)

PH – Physician's Office (includes HMO non [1] hospital facility, clinic, etc.) to Hospital

RJ – Residence to Non-Hospital based dialysis facility

JH – Non-Hospital based dialysis facility to Hospital

JR – Non-Hospital based dialysis facility to Residence

RG – Residence to Hospital based dialysis facility (hospital or hospital-related)

GR – Hospital based dialysis facility (hospital or hospital-related to Residence

SD – Scene of accident or acute event to Notes Diagnostic or therapeutic site other than "P" (physician) or "H" (hospital)

SH – Scene of accident or acute event to Hospital

SI – Scene of accident or acute event to Site of transfer (for example, airport or helicopter) between types of ambulance

IH – Site of transfer (for example, airport or helicopter) between types of ambulance to Hospital

- HH – Hospital to Hospital
- HI – Hospital to Site of transfer (for example, airport or helicopter) between types of ambulance
- NH – Skilled Nursing Facility to Hospital
- EH – Residential, domiciliary, custodial facility (nursing home, not skilled nursing facility) to Hospital
- RD – Residence to Diagnostic or therapeutic site other than “P” (physician) or “H” (hospital) II – Site of transfer (for example, airport or helicopter) between types of ambulance to Site of transfer (for example, airport or helicopter) between types of ambulance
- RN – Residence to Skilled Nursing Facility (SNF)
- HD – Hospital to Diagnostic or therapeutic site other than “P” (physician) or “H” (hospital)

Questions? Just call Provider Relations at 1-866-638-1232.