

THANK YOU FOR USING
THE PROVIDER WEB PORTAL



AETNA BETTER HEALTH®
WebPen Fax Cover Sheet

Toll Free WebPen Fax Line: **1-877-787-5168**

Toll Free Telephone: 1-866-638-1232

www.aetnabetterhealth.com/pennsylvania

For accurate and prompt processing, please print clearly in all requested fields.

Authorization Number obtained from web portal (WebPen #):

Date & Time of submission through web portal:

Patient Name & ID #:

Requesting Provider:

Name of Contact & Call Back
Telephone #:

Prescribing Physician/Practitioner:

Sent From Fax#:

Total # of pages (including cover sheet):

Important Notice: Please attach all supporting clinical information (e.g. Plan of Care (for Home Health only), medical records, and lab reports, Letter of Medical Necessity (LOMN), progress notes, etc.)

Please do not submit this form without the required documents.

Provider Comments:

Would you like to learn more about the WEB PORTAL and the benefits of online prior authorization submissions? Please call your Provider Relations Representatives for more details at **1-866-638-1232** and follow the prompts to Aetna Better Health's Provider Relations Dept.