

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
<p>ISSUE #005: Aetna has identified a potential underpayment issue related to independent provider reimbursement. Combination of modifiers such as HN/HO was not correctly configured causing rate reduction in some cases. Previously reported as "potential" finding but is now a confirmed CPSE after receiving related claim/provider statistics.</p>	11/21/2022	12-Federally Qualified Health Center; 21-Professional Medical Group; 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODASDAS	1/4/2023	3/10/2023	OPEN
<p>ISSUE #006: Aetna has identified a benefit accumulator issue related to HCPCS H2015. H2015 doesn't require authorization within 180 days, yet some denials occurred in error.</p>	11/29/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODASDAS	12/19/2022	2/7/2023	COMPLETE

Updated: 3/3/2023

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

ISSUE #008: Aetna has identified an issue related to H0015 denying for authorization in error in certain cases. Previously reported as "potential" finding but is now a confirmed CPSE after receiving related claim/provider statistics.	11/30/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODASDAS	12/16/2022	2/7/2023	COMPLETE
ISSUE #010: Aetna has revised its payment policy related to modifier combinations for paraprofessionals that are dually trained. Providers have experienced denials due to incorrect modifier requirement policy. Example includes: QMHS/QMHS 3+. Previously reported as "potential" finding but is now a confirmed CPSE after receiving related claim/provider statistics.	12/9/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider, 95-ODADAS Certified/Licensed (SUD) Treatment Program	1/19/2023	4/3/2023	OPEN
ISSUE #011: Aetna's diagnosis payment allowance was based on ODMs BH Diagnosis Code Group published on their BH Medicaid website. Aetna has revised its payment policy to allow any diagnosis for services included within ODMs Behavioral Health Manual.	2/3/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider	3/3/2023	4/3/2023	OPEN

Updated: 3/3/2023

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