

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
<p>ISSUE #016: Aetna has identified an issue with COB pricing methodology, which resulted in underpayments. COB claims were processed using lesser of methodology in reference to primary payment amount in error. Correction made ensuring Aetna's secondary payment always matches up to Medicaid allowable.</p>	5/16/2023	<p>01-Hospital (Inpatient); 02-Psychiatric Hospital; 21-Professional Medical Group; 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program</p>	5/16/2023	8/1/2023	COMPLETE
<p>ISSUE #018: Nurses with specialty 213 were paying at MD/DO rate in error. Configuration has been corrected and impacted claims are being re-processed.</p>	6/5/2023	<p>84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program</p>	7/20/2023	8/21/2023	OPEN

Updated: 8/10/2023

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

<p>ISSUE #019: Aetna has identified an issue with up front rejections related to an automation failure linked to PMF file with records containing generic provider effective dates such as "01/01/0101." Issue has been corrected by IT and all associated claims successfully re-adjudicated.</p>	<p>7/6/2023</p>	<p>01-Hospital (Inpatient); 02-Psychiatric Hospital; 21-Professional Medical Group; 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program</p>	<p>7/24/2023</p>	<p>7/24/2023</p>	<p>COMPLETE</p>
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Updated: 8/10/2023

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