

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
<p>ISSUE #005: Aetna has identified a potential underpayment issue related to independent provider reimbursement. Combination of modifiers such as HN/HO was not correctly configured causing rate reduction in some cases. Previously reported as "potential" finding but is now a confirmed CPSE after receiving related claim/provider statistics.</p>	11/21/2022	21-Professional Medical Group	1/4/2023	3/10/2023	OPEN
<p>ISSUE #007: Aetna has identified a denial reason issue related to H0005 and/or H0006: MUEs on multiple dates being present on the same claim.</p>	11/21/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider	1/8/2023	2/2/2023	COMPLETE

Updated: 2/3/2023

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ISSUE #006: Aetna has identified a benefit accumulator issue related to HCPCS H2015. H2015 doesn't require authorization within 180 days, yet some denials occurred in error.	11/29/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider	12/19/2022	2/10/2023	OPEN
ISSUE #008: Aetna has identified an issue related to H0015 denying for authorization in error in certain cases. Previously reported as "potential" finding but is now a confirmed CPSE after receiving related claim/provider statistics.	11/30/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider	12/16/2022	2/10/2023	OPEN
ISSUE #010: Aetna has revised its payment policy related to modifier combinations for paraprofessionals that are dually trained. Providers have experienced denials due to incorrect modifier requirement policy. Example includes: QMHS/QMHS 3+. Previously reported as "potential" finding but is now a confirmed CPSE after receiving related claim/provider statistics.	12/9/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider, 95-ODADAS Certified/Licensed (SUD) Treatment Program	1/19/2023	2/27/2023	OPEN

Updated: 2/3/2023

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ISSUE #009 (Potential): Aetna has identified a potential issue related to incorrect denials due to lack of authorization for FQHC/RHCs (out of network).	12/12/2022	12-Federally Qualified Health Center, 05-Rural Health Clinic	1/5/2023	1/31/2023	COMPLETE
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Updated: 2/3/2023

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