

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
<p>ISSUE #025: Aetna has identified an issue with professional outpatient hospital services ("99" series codes) being denied in error as non-covered. Configuration has been corrected and all claims are being re-processed.</p>	8/30/2023	<p>20-Physician/osteopath, individual; 21-Professional Medical Group; 24-Physician Assistant</p>	9/25/2023	12/21/2023	OPEN
<p>ISSUE #027: Aetna has identified issues with "H" series codes (H0006, H0036, H2017 and H2019) denying in error as "provider ineligible to render services" with certain modifier combinations. Configuration has been corrected to rectify modifier rules for "H" codes and all claims are being re-processed.</p>	10/6/2023	<p>84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program</p>	10/26/2023	12/30/2023	OPEN

Updated: 12/8/2023

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ISSUE #028: Aetna has identified an issue with H0036 and H2019 not paying any units in excess of quantity 6 billed. Configuration has been corrected and all affected claims are being re-processed.	10/6/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	11/20/2023	12/21/2023	OPEN
ISSUE #029: Aetna has identified an isolated issue with H2017 and H2019 rendered by RNs/LPNs. Claims went through incorrect pricing logic causing them to go out underpaid. Configuration has been corrected and all affected claims are being re-processed.	10/30/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	11/20/2023	12/21/2023	OPEN
ISSUE #030: Aetna has identified an isolated issue related to improper claim line splitting and 835 balancing in order to accommodate certain MUE (max unit edits).	11/27/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	12/3/2023	1/5/2024	OPEN

Updated: 12/8/2023

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