

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
<p>ISSUE #068: Aetna has identified a limited issue related to manual processing for 90791 and 90792, benefit limitation. The issue has been corrected and all affected claims have been sent for processing.</p>	Medicaid	05/01/2025	84-Ohio Department of Mental Health (Community Mental Health); 95-ODADAS Certified/Licensed (SUD) Treatment Program; 01-Hospital (Outpatient); 21-Professional Medical Group	05/01/2025	07/06/2025	OPEN
<p>ISSUE #069: Aetna has identified a limited issue related to outpatient claim denials specific to EAPG categories 71 and 72. The issue has been corrected and all affected claims have been sent for processing.</p>	Medicaid	05/06/2025	01-Hospital (Outpatient)	05/06/2025	06/13/2025	COMPLETE

Updated: 06/13/2025

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

<p>ISSUE #070: Aetna has identified a limited issue related to "other medication administration" code 96372 denying in error as a bundled service. The issue has been corrected and all affected claims have been sent for reprocessing.</p>	<p>Medicaid</p>	<p>5/16/2025</p>	<p>84-Ohio Department of Mental Health (Community Mental Health); 95-ODADAS Certified/Licensed (SUD) Treatment Program; 21-Professional Medical Group</p>	<p>5/16/2025</p>	<p>6/2/2025</p>	<p>COMPLETE</p>
--	-----------------	------------------	---	------------------	-----------------	-----------------

Updated: 06/13/2025

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com