

September 2020

**OVERVIEW:**

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance for appropriate reimbursement, the details will be outlined by ABHLA in a supporting reimbursement policy.

The following NEMT Rates were updated and effective as of 07/01/2020.

Procedure Code	Service Description	Pickup Rate
T2003	Non-emergency transportation; encounter/trip	\$9.50* + \$1.10/mile^
A0130	Non-emergency transportation: wheelchair van	\$17.50* + \$1.30/mile
A0090	Non-emergency transportation, per mile - vehicle provided by individual (family member, self, neighbor) with vested interest▪	\$0.36/mile

\* Base rate is applicable to each leg of the trip.

^ Mileage calculations begin at 0 miles.

▪ Medicaid policy prohibits the payment of claims for an enrollee's self-transport.

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this notification.

**Questions and Support:**

For questions, please contact [LAProvider@AETNA.com](mailto:LAProvider@AETNA.com) or call 1-855-242-0802 and follow the prompts.