

Aetna Better Health® of Louisiana
2400 Veterans Memorial Blvd, Suite 200
Kenner, LA 70062
www.aetnabetterhealth.com/louisiana



FAX/EMAIL

To: All Aetna Better Health of Louisiana Providers
Date: April 22, 2019

DME Date Span Billing Clarification

Aetna Better Health is committed to partnering with providers to ensure they are educated on proper billing practices, claims adjudication, and reimbursement. Our reimbursement policies provide a reference for claims filing, coding, and documentation guidelines, but also ensure we are in compliance with the guidelines of Louisiana Department of Health and Hospitals.

Date span must match units billed on professional claims. If the date span does not match the units billed, the claim should not pay. If the same from and thru date is used, this encounter rule does not apply.

For example, it is acceptable for a claim to be billed with D.O.S 01-01-2019 thru 01-01-2019 for 30 units. *Providers are encouraged to use the same from and thru date on professional claims submitted on CMS-1500, where applicable.*

Please reach out to your area Provider Relations Liaison if you have any questions about the correct way to bill DME claims relative to date span/unit codes.

Thank you,

Aetna Better Health of Louisiana