

September 2020

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance for appropriate reimbursement, the details will be outlined by ABHLA in a supporting reimbursement policy.

ABHLA will adjudicate claims for inpatient hospital services based on the member's primary diagnosis, per the [Louisiana Department of Health Hospital Services Manual](#), Chapter 25, Section 25.2: Inpatient Services:

“When the recipient's primary diagnosis is psychiatric, payment will be on the psychiatric per diem and not the long-term or acute care rate.”

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.