

 Aetna Better Health® of Kentucky Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	Date:	January 9, 2024
	To	All Network Providers
	From	Provider Experience
	Subject	NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES
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NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see the below chart of upcoming new policies.

Effective for dates of service **beginning February 9, 2024:**

Drug and Biological Policy Processing and Policy Guidelines- National Drug Code (NDC)--

According to our policy, which is based on Food and Drug Administration Policy, unapproved prescription drugs pose significant risks to patients because they have not been reviewed by FDA for safety, effectiveness, or quality. Without FDA review, there is no way to know if these drugs are safe and effective for their intended use, whether they are manufactured in a way that ensures consistent drug quality, or whether their label is complete and accurate. Unapproved drugs have resulted in patient harm, and the agency works to protect patients from the risks posed by these drugs.

General Surgery Policy- Pilonidal Cyst and Pilonidal Sinus Procedures-According to the AMA CPT Manual, incision and drainage of a pilonidal cyst, and excision of a pilonidal cyst or sinus should only be reported with a diagnosis of pilonidal cyst or pilonidal sinus.