

 Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	Date	05/16/2023
	To	All Network Providers
	From	Provider Experience
	Subject	Mandatory Modifiers for Therapy
	Document number	Aetna-1419

In an effort to achieve compliance with CMS Billing Requirements, Aetna Better Health of KY (ABHKY) is adopting therapy modifiers in accordance with published CMS billing requirements. Providers need to use the below modifiers on all therapy claims submitted for consideration for Speech Therapy, Occupational Therapy or Physical Therapy.

These modifiers are required on every line item of a claim specific to the specialty of the therapist that rendered the service and the service being performed.

Modifier CO: Outpatient occupational therapy services furnished in whole or in part by an occupational therapy assistant

Modifier CQ: Outpatient physical therapy services furnished in whole or in part by a physical therapist assistant

Modifier GN: Services delivered under an outpatient speech language pathology plan of care

Modifier GO: Services delivered under an outpatient occupational therapy plan of care

Modifier GP: Services delivered under an outpatient physical therapy plan of care

ABHKY will require these modifiers starting on 5/1/2023. Effective for service dates on or after 05/01/2023, if a therapy claim is received without a modifier present on the line item being billed, claims will be denied, requiring providers to correct the claims (add the appropriate modifiers) and resubmit the claims. Please discuss this new Network requirement with your Office Administrators and/or Billers to avoid unnecessary denials after this date.

24. A.	DATE(S) OF SERVICE					B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS	E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OR UNITS	H. EPSDT Family Plan	I. ID. QUAL.	J. RENDERING PROVIDER ID. #	PHYSICIAN OR SUPPLIER INFORMATION
	From	To	MM	DD	YY										
1	01	01	13	01	01	13		00000	GN				NPI	123456789	
2													NPI		
3													NPI		
4													NPI		
5													NPI		
6													NPI		

Questions?

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.

<<<insert Network Listing >>>