



Aetna Better Health[®] of Kentucky

NETWORK NOTICE

Date:	August 6, 2024
To:	All Network Providers
From:	Provider Experience
Subject:	Home Infusion Billing Guidance
Document ID	Aetna-1941

HOME INFUSION BILLING GUIDANCE

Healthcare providers who deliver home infusion care for ABHKY members are required to register with Kentucky Medicaid as both pharmacy provider type 54 and a durable medical equipment (DME) provider type 90. Specialty pharmacies that bill for nursing administration or supplies must also register as a DME provider (PT 90) with Kentucky Medicaid.

ABHKY strongly encourages providers to review the **Home Infusion Billing Requirements** and ensure proper registration with Kentucky Medicaid as needed for timely claims processing.

For more information regarding DMS provider types, please visit:

<https://www.chfs.ky.gov/agencies/dms/provider/Pasges/default.aspx>

When submitting claims:

- Providers must submit claims for drugs through the member's pharmacy benefit, MedImpact, using the provider's Pharmacy National Provider Identifier (NPI) and Pharmacy taxonomy at the time of service.
- Nursing, administration, and supplies must be billed directly to ABHKY under the member's medical benefit using the provider's DME National Provider Identifier (NPI) and DME taxonomy at the time of service.

- Claims must be submitted using the CMS-1500 claim form.

The submitted claim will be cross-referenced with the Kentucky Medicaid provider enrollment file to ensure proper and consistent provider identifying information is present on the claim prior to payment consideration.

The following will result in a claim denial:

- Claims received with a billing NPI or taxonomy that is not registered with Kentucky Medicaid as a DMS Provider Type (PT 90).
- Nursing, administration, or supply claims submitted using the provider's pharmacy taxonomy.
- Drugs billed to ABHKY instead of MedImpact.
- Receipt of a CMS-1500 form using the pharmacy taxonomy.



As always, do not hesitate to contact your Network Manager with any questions or comments.

[Network Relations Contact Information.pdf \(aetnabetterhealth.com\)](#)

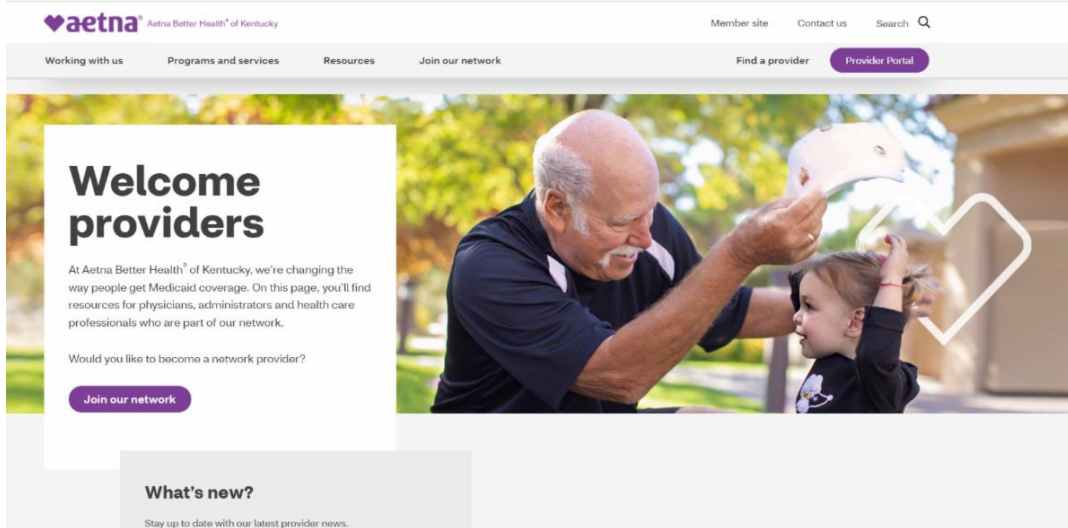
Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members.

Save time by accessing our online resources.
Be sure to check out our convenient web tools, available 24/7.

Health Plan Website

The health plan website is a resource for members and providers. Providers will find information such as the member handbook, provider manual and the formulary on the health plan website

Visit the Website at: [AetnaBetterHealth.com/Kentucky](https://www.aetnabetterhealth.com/Kentucky)



Availity

Aetna Better Health of Kentucky is excited to have transitioned from our Provider Portal to Availity. This transition allows for an increase in digital interactions available to support you as you provide services for our members.

Functionality examples include:

- Eligibility and member benefits look up -
- Claim status look up -
- Online claim submission
- PA submission and look up
- Grievance and appeals submission

Visit Availity at: [AVAILITY](#)



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