



Aetna Better Health[®]
of Kentucky

NETWORK NOTICE

Date:	October 22, 2024
To:	All Network Providers
From:	Provider Experience
Subject:	Comprehensive Community Support Services - Provider Education
	Aetna-2011

Comprehensive Community Support Services – H2015

Aetna Better Health of Kentucky would like to provide education regarding Comprehensive Community Support Services, CPT code (H2015).

What are Comprehensive Community Support Services?

Comprehensive Community Support Services (CCSS) are services necessary to allow recipients with a primary diagnosis of a mental health disorder or co-occurring disorder to live with maximum independence in the community. Co-Occurring Disorder means the primary diagnosis of a mental health disorder and one or more of the following:

- A substance use disorder,
- Intellectual disability, or
- Physical health disorder or condition

CCSS are services to ensure successful community living through the utilization of skills training and must be identified on the recipient's plan of care. **CCSS** may be provided to an individual recipient and are not group services.

CCSS must consist of psychiatric or behavioral rehabilitation techniques to:

- Improve emotional regulation skills.
- Improve crisis coping skills.
- Develop and enhance interpersonal skills.
- Improve daily living skills.
- Improve self-monitoring of symptoms and side effects.

The following are not covered as CCSS:

- Travel time/transportation
- A field trip
- A recreational activity
- A social activity
- A physical exercise activity group

Who can provide CCSS?

- A Physician
 - A Psychiatrist
 - An APRN
 - A Physician Assistant
 - A Licensed Psychologist
 - A Licensed Psychological Practitioner
 - A Certified Psychologist with Autonomous Functioning
 - A Licensed Clinical Social Worker
 - A Licensed Professional Clinical Counselor
 - A Licensed Marriage and Family Therapist
 - A Licensed Professional Art Therapist
 - A Licensed Behavior Analyst.
 - A Licensed Psychological Associate
 - A Certified Psychologist
 - A Marriage and Family Therapy Associate
 - A Certified Social Worker
 - A Licensed Professional Counselor Associate
 - A Licensed Professional Art Therapist Associate
 - A Licensed Assistant Behavior Analyst
 - A Community Support Associate working in a Behavioral Health Multi-Specialty Group, Behavioral Health Provider Group, Behavioral Health Service Organization (BHSO) Tier I, CMHC or CCBHC.
- *Note that in a CMHC a Psychiatric Resident, Resident Physician may provide CCSS.*

CCSS may not be provided by a Certified Alcohol and Drug Counselor or a Licensed Clinical Alcohol and Drug Counselor Associate.

Reimbursement for **CCSS** is not available for services provided by a Community Support Associate within a BHSO Tier II, BHSO Tier III, or via an individual practitioner.

Refer to 908 KAR 2:250, Community support associate; eligibility criteria and training, for specific eligibility and training requirements.

REFERENCES:

908 KAR 2:250. Community support associate; eligibility criteria and training.

[Title 908 Chapter 2 Regulation 250 • Kentucky Administrative Regulations • Legislative Research Commission](#)

907 KAR 15:010. Coverage provisions and requirements regarding behavioral health services provided by individual approved behavioral health practitioners, behavioral health provider groups, and behavioral health multi-specialty groups.

[Title 907 Chapter 15 Regulation 010 • Kentucky Administrative Regulations • Legislative Research Commission](#)

907 KAR 15:022. Coverage provisions and requirements regarding services provided by behavioral health services organizations for substance use disorder treatment and co-occurring disorders.

[Title 907 Chapter 15 Regulation 022 • Kentucky Administrative Regulations • Legislative](#)

Research Commission

Community Mental Health Center Behavioral Health Services Manual

[907 KAR 1:044 \(ky.gov\)](#)

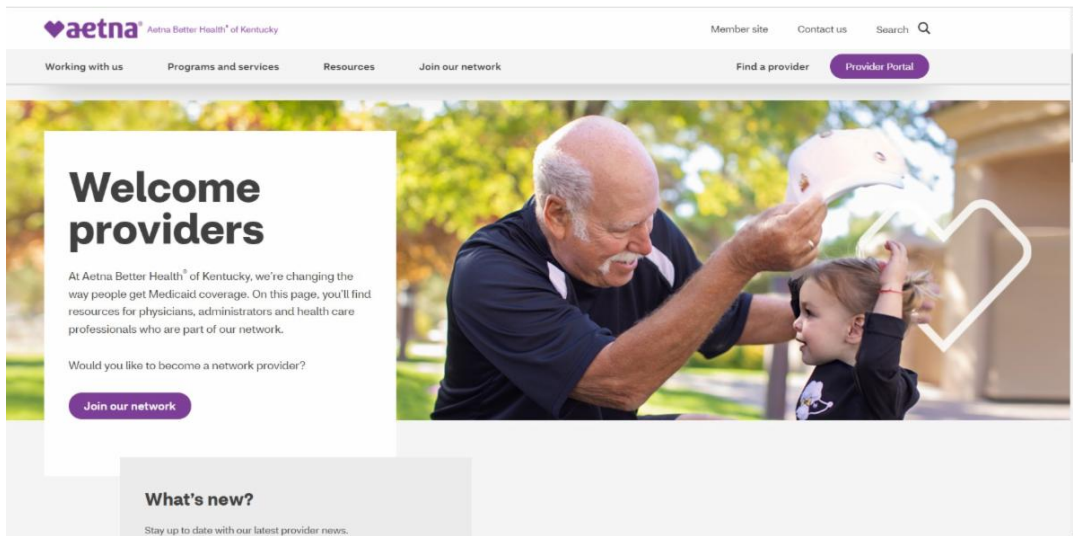
If you have any further questions, please reach out to your provider relations representative, or call provider services at **1-855-300-5528**.



Health Plan Website

The health plan website is a resource for members and providers. Providers will find information such as the member handbook, provider manual and the formulary on the health plan website

Visit the Website at: [AetnaBetterHealth.com/Kentucky](https://www.aetnabetterhealth.com/Kentucky)



Still have questions?

Take advantage of our [CONTACT US WEB FORM](#). This form allows you to share the right information from the start, so you don't have to spend valuable time tracking down the help you need. As an added benefit for us both, we have ensured that any request or inquiry made through this form is routed to the appropriate department.

<https://www.aetnabetterhealth.com/kentucky/providers/contact-us.html>

As always, do not hesitate to contact your Network Manager with any questions or comments.

[Network Relations Contact Information.pdf \(aetnabetterhealth.com\)](#)

Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members.



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