

AETNA BETTER HEALTH® OF KENTUCKY

PROVIDER NEWSFLASH –**OCTOBER 17, 2018**– PAGE 1 OF 3

To: Network Providers

Fax: <<location fax>>

In the News: DMS KY MPPA Newsletter – Issue 2, October 2018

Sending on behalf of the KY Department of Medicaid Services

In an effort to launch the web-based system, KY MPPA, a series of webinars are scheduled to provide support to Providers and Credentialing Agents in accessing the system and functionality.

KY MPPA is a system that will streamline processes involved in applying to become a new KY Medicaid Provider, as well as those processes to update provider's information. KY MPPA will reduce the amount of time required of providers and credentialing agents, who will also have secure and instant access to the Provider's Medicaid ID history and records.

The webinar series will help you to gain information on accessing KY MPPA. Once your account is set-up, 24/7 access is available to KY MPPA.

Kentucky Medicaid Partner Portal Application (KY MPPA) is a web-based, electronic enrollment system that streamlines becoming a new Medicaid Service Provider.

Things to know:

- Existing Medicaid Providers must have a valid email address and their Medicaid ID# to access and update their information in the system.
- The KY MPPA Extended Pilot will include the following provider types and two medium-sized hospitals; **Chiropractor (85), Dentist (60), Licensed Clinical Social Worker (82), Licensed Professional Clinical Counselor (81), Occupational Therapist (88), Optometrist (77), Physical Therapist (87), Speech Language Pathologist (79).**
- To obtain an existing Medicaid ID #, submit a written request signed by the Provider, Owner, Officer, or Board Member to program.integrity@ky.gov. The request should include the Provider name, NPI, FEIN or SS#, and a valid email address for the Provider.
- Visit the KY MPPA website (<https://chfs.ky.gov/agencies/dms/dpi/pe/Pages/mppa.aspx>) for updates, webinars and access information.

KY MPPA NEWS

Your source for the latest news about the Kentucky Medicaid Partner Portal Application

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TRAINING UPDATES

Beginning in October 2018, the following KY MPPA training webinars will be available. Visit the [KY MPPA website](#) for dates, times, and registration information.

TOP HEADLINES

- Kentucky Medicaid Partner Portal Application (KY MPPA) will begin its extended pilot with the first target group of Provider Types on **November 13, 2018**.
- Future target start dates will be as follows;

11/13/2018	Target 1	Provider Types 85 (Chiropractor) and 77 (Optometrist)
11/28/2018	Target 2	Provider Type 60 (Dentist)
12/13/2018	Target 3	Provider types 82 (Licensed Clinical Social Worker), 87 (Physical Therapist), 81 (Licensed Professional Clinical Counselor), 79 (Speech Language Pathologist), and 88 (Occupational Therapist)
1/7/2019	Target 4	Selected hospitals (King's Daughters Medical Center and Ephraim McDowell Regional Medical Center)

- Based on feedback from current pilot, a new Delegate option is available, allowing a CA to submit items to DMS on behalf of a Provider, will available beginning in this extended pilot.
- For more information, visit the [KY MPPA website](#).
- To ensure that you receive the latest information on KY MPPA, be sure to register for email updates at: [Email Update Sign-Up](#)

TRAINING WEBINARS

Online Registration is required for all webinars.

- **Setting the Stage:** By invitation only: Designed for leaders of MCOs, boards and associations representing the pilot Providers
- **KY MPPA Overview and Roles:** For Provider Types participating in the pilot and their representatives
- **Account Set-Up and Sign-On:** For Provider Types participating in the pilot and their representatives
- **Managing Credentialing Agent Assignments:** For Credentialing Agents, MCO Leads, and Providers that are participating in the pilot.
- **Navigation and Functionality:** For Provider Types participating in the pilot and their representatives

TRAINING MATERIAL

Training materials include:

- Onscreen Help Content
- Job Aids
- User Guides
- Videos
- Interactive Online Course

BENEFITS OF KY MPPA

- Added security and safety for Provider data over paper applications
- Reduction in time spent reviewing, completing, and submitting applications
- Automatic validation of information entered
- Access to Provider information via online dashboards
- Reduction in number of data entry errors



TRAINING CALENDAR

WEBINAR

Setting the Stage

Invitations will be sent out the week of 10/15 to leaders of MCOs, boards and associations representing the extended pilot Providers. Pre-registration is required.

WEBINAR SERIES

1. **Overview and Roles**
2. **Account Set-Up and Sign-On**
3. **Managing CA Invitations & Assignments**
4. **Navigation/Functionality**

This webinar series will begin the week of 11/05. All Target Provider types, Credentialing Agents, and MCO representatives should attend. Pre-registration is required.

Visit this website to register for the webinars. Registrations will end 24 hours prior to each webinar date. Each webinar will require a minimum of 5 registered attendees.

IMPORTANT LINKS

Provider Enrollment

Provider Type Summaries

KY MPPA

KY MPPA Training Resources

NPPES NPI Registry

Email Update Sign-Up

KY MPPA CONTACT CENTER

Phone: 877-838-5085

Hours: Mon – Fri 8:00 am EST– 5:00 pm EST

Technical support:

Phone: Extension 1

Email: medicaidpartnerportal.info@ky.gov

Program or policy inquiries:

Phone: Extension 2

FREQUENTLY ASKED QUESTIONS

What is KY MPPA?

KY MPPA is a web-based application that streamlines the process of applying to become a new KY Medicaid Provider and allows existing Providers to perform Maintenance and Revalidations.

Why should I use KY MPPA?

KY MPPA will reduce the amount of time required of Providers and Credentialing Agents to complete and submit applications. Registered Providers and Credentialing Agents will also have secure, instant access to the Provider's Medicaid ID history and records.

How do I gain access to the KY MPPA?

Attend the Webinar Series to gain information on accessing KY MPPA. Once your account is set-up, you will have 24/7 access to KY MPPA. Visit this website to register for the webinars.

When will KY MPPA become available to additional Provider Types?

The Department for Medicaid Services (DMS) is expected to invite all other Provider Types to utilize KY MPPA in the second half of 2019.

TIPS FOR SUCCESS

- Communication from KY Medicaid concerning KY MPPA will be distributed electronically via email notifications and the KY MPPA website.
- Stay in touch with KY DMS, your Technical Advisory Committee (TAC), licensing board, and /or Provider association.
- Register and attend the upcoming Webinar Series to find out more about KY MPPA, and its access and use.
- To access an existing Medicaid Provider's records within KY MPPA, the Provider's Medicaid ID is required.
 - To obtain an existing Medicaid ID, submit a written request signed by the Provider, Owner, Officer or Board Member to program.integrity@ky.gov. The request should include the Provider name, NPI, FEIN or SSN, and a valid email address for the Provider.

