

AETNA BETTER HEALTH® OF KENTUCKY

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PROVIDER NEWSFLASH – JULY 24, 2017 – PAGE 1 OF 2

To: Network Providers

Fax: <<location fax>>

In the News: 1. Codes 99050/99051 - After-Hours and Weekend Care
2. Updated Provider Relations Representative Listing

1. Codes 99050/99051 - After hours and Weekend Care

Effective **July 1, 2017**, Aetna Better Health will be adding code 99051 at \$15 and will be following correct coding guidelines for 99050 and 99051, as defined below:

- **99050** - Services provided in the office at times other than regularly scheduled office hours, or days when the office is normally closed (eg, holidays, Saturday or Sunday), in addition to basic service.
- **99051** - Service(s) provided in the office during regularly scheduled evening, weekend, or holiday office hours, in addition to basic service

After hours or weekend care Current Procedural Terminology (CPT®) codes represent services provided when an individual physician or other health care professional is required to render the services outside of regular posted office hours to treat a patient's urgent illness or condition. This policy outlines when after hours or weekend care codes are considered for separate reimbursement.

Aetna Better Health of Kentucky will reimburse after hours CPT codes 99050 and 99051 to participating primary care providers when reported with basic services in one of the following CMS non-facility place of service (POS) designations only:

- 11 – Office
- 49 – Independent Clinic
- 50 – Federally Qualified Health Center
- 71 – State or Local Public Health Clinic
- 72 – Rural Health Clinic

Original DMS Approval-AEFX00012_06_16_17

2. Who is My Provider Relations Representative

Attached is our most current provider relations representative. This list was updated as of June 26, 2017. This is simply a reminder that this listing was updated and your representative may have changed. Please review the attached to confirm your current Provider Relations Representative.

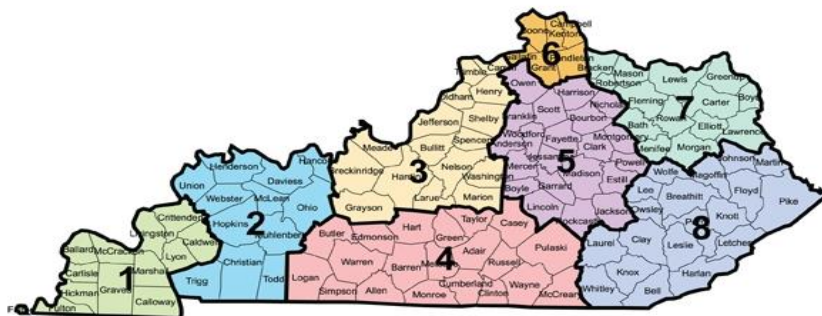
AEFX00018_07_24_17

Who is my Provider Relations Representative?

PR Rep	Telephone	Email	Provider Type	Regions (Counties listed below)	Other States
Gina Gullo	(502) 612-9958	Rlgullo@aetna.com	Hospitals**	1, 2, 3b	IN
Sherry Farris	(513) 218-7725	Sxfarris@aetna.com	Hospitals**	3a, 4, 5	TN
JoAnn Rose-Marston	(859) 669-6217	Jxrose@aetna.com	Hospitals**	6, 7, 8	OH, WV
Phillip Kemper	(502) 719-8604	Pxkemper@aetna.com	Non-Hospitals	2, 3, 6	All Other States
Abbi Wilson	(270) 498-1443	Axwilson4@aetna.com	Non-Hospitals	1, 4 IPAs*	TN
Holly Smith	(815) 641-7411	SmithH3@aetna.com	Non-Hospitals	7	OH, WV
			Behavioral Health***	5	
Jacquelyne Pack	(606) 331-1075	Jmpack@aetna.com	Non-Hospitals	5, 8	VA
Lori Kelley	(859) 302-6334	KelleyL2@aetna.com	Behavioral Health***	Region 1 and 2 CMHC, Baptist Health Behavioral Health***	

*** Behavioral health providers that are not already working with Lori Kelley or Holly Smith will be assigned to the Provider Relations representative for the BH provider's particular region.

Regions Map



List of Counties by Region

Region 1	Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken
Region 2	Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster
Region 3	Non-Hospital – Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
Region 3a	Hospital - Carroll, Bullitt, Henry, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
Region 3b	Hospital - Breckinridge, Hardin, Larue, Marion, Meade, Grayson, Jefferson
Region 4	Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne
Region 5	Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford
Region 6	Boone, , Campbell, , Gallatin, Grant, Kenton, Pendleton
Region 7	Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan,
Region 8	Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe
*IPAs	The Physicians Network (TPN), Kentucky Primary Care Association (KYPCA), The Association of Primary Care Physicians (APCP)
**Hospitals	The hospital PR Rep handles the hospital systems, this includes the physician or other specialty groups tied to the hospital

Revised 06.26.17