

Aetna Better Health® of Kansas
9401 Indian Creek Parkway, Suite 1300
Overland Park, KS 66210



Aetna Better Health® of Kansas

Reminder of Transition to Availity

We wanted to make sure you were aware that Aetna Better Health of Kansas was live with Availity as of January 19th, 2021. Importantly, as the data migration to Availity has completed, we will also be retiring the Aetna Better Health of Kansas Medicaid Web Portal 1-31-22. An advantage to using Availity now is that you only have one user ID and password to work with Aetna Better Health, as well as other participating payers in your region.

If you are already registered and have an account, you can log in and start using all the Aetna Better Health tools and features that are available to you now. To assist with this, we do have a crosswalk that outlines the functionality offered on the Aetna Web Portal in comparison with your current access with Availity. Once you are logged into Availity, you can access the crosswalk using this link:

https://apps.availity.com/availity/help-providers/source/portal_providers/payer_tools/aetna_better_health/topics/c_aetna_medicaid_crosswalk.html. Availity is also there to assist with all of your technical needs as well at 1-800-AVAILITY.

There are also many free on-demand and live training events in the Availity Learning Center (ALC). To access these webinars and training opportunities, once logged in select **Help & Training > Get Trained** to search the ALC catalog. For trainings applicable to Aetna Better Health, use keyword search "**ABHMC**" in the Availity Learning Center.

Log in to Availity [here](#).

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: providerexperience_ks@aetna.com