

**Aetna Better Health® of Kansas**  
9401 Indian Creek Parkway, Suite 1300  
Overland Park, KS 66210



June 12, 2019

### **Clinical Payment, Coding and Policy Changes**

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see the below communication of upcoming new policies.

Effective for dates of service beginning October 1, 2019:

### **Evaluation and Management Services - New Patients Visits**

According to our policy, which is based on CMS and AMA/CPT guidelines, a new patient is defined as one who has not received any professional services from the physician or another physician of the same specialty and subspecialty who belongs to the same group, within the past three years. If a patient has been seen within the previous three years by the same physician/physician of same specialty in the same group, the appropriate E&M would be an established patient E&M not a new patient E&M.