

## **Aetna Better Health® of Kansas**

### **Cultural Competency Training Dates Announced**

Aetna Better Health of Kansas cordially invites our provider community to take part in our upcoming Cultural Competency Training Webinars. Aetna's Cultural Competency Training covers important topics relevant to our providers, such as:

- The reluctance of certain cultures to discuss mental health issues, and of the need to proactively encourage members from such backgrounds to seek needed treatment.
- The impact that a member's religious and cultural beliefs can have on health outcomes (e.g., belief in non-traditional healing practices).
- The problem of health illiteracy and the need to provide patients with understandable health information (e.g., simple diagrams, communicating in the vernacular, etc.).
- History of the disability rights movement and the progression of civil rights for people with disabilities.
- Physical and programmatic barriers that impact people with disabilities accessing meaningful care.

Virtual events will be held on the following dates:

<b>DATE</b>	<b>TIME</b>	<b>REGISTRATION LINK</b>
January 9, 2020	11AM - 12PM	<a href="#">Register here</a>
January 23, 2020	11AM - 12PM	<a href="#">Register here</a>
February 6, 2020	11AM - 12PM	<a href="#">Register here</a>
February 20, 2020	11AM - 12PM	<a href="#">Register here</a>
March 5, 2020	11AM - 12PM	<a href="#">Register here</a>
March 19, 2020	11AM - 12PM	<a href="#">Register here</a>

For more information you may contact Provider Experience at **1-855-221-5656** or via email at [Providerexperience\\_KS@aetna.com](mailto:Providerexperience_KS@aetna.com).