



Aetna Better Health[®] of Kansas

Check Run Schedule for Labor Day Week

Aetna Better Health of Kansas will be closed on Labor Day, Monday, September 2, 2019.

Check Run

Paid dates for the week of Labor Day, September 2, 2019, will be September 2, 2019 (August 30, 2019 check run) and September 6, 2019 (September 4, 2019 check run). There will not be a September 4, 2019 paid date.

Electronic Remittance Advice and Electronic Funds Transfer

Aetna Better Health of Kansas can provide an electronic version of the Remittance Advice for our providers. To receive an Electronic Remittance Advice (ERA), providers must submit claims through Change Healthcare or through their specific clearinghouse to receive payment for claim by Electronic Funds Transfer (EFT). Providers can also receive their ERA by using Payment Manager and downloading it in either a pdf or a 5010 format.

We encourage providers to take advantage of Change Healthcare or their specific clearinghouse claims processing system, EFT, and ERA, as it shortens the turnaround time for receiving payment and reconciliation of outstanding accounts. Please contact our Provider Experience department for assistance with this process.

Questions?

If you have questions about this communication, please contact Aetna Better Health of Kansas Provider Experience Department at **1-855-221-5656**.