

Aetna Better Health® of Kansas
9401 Indian Creek Parkway, Suite 1300
Overland Park, KS 66210



Aetna Better Health® of Kansas

Units of Service (UOS) Billed cannot Exceed the Value of the Medically Unlikely Edits (MUE) for the Billed Code

Aetna Better Health of Kansas processes claims compliant with the Centers for Medicare and Medicaid (CMS) requirements. In accordance with the [NCCI/MUE Technical Guidance Manual](#) published by CMS, the claim adjudication rule required for all MUEs is that payment of all UOS billed on a claim line are denied if the number of UOS on the claim line is greater than the “value” of the MUE for that code.

Beginning **11/01/19, for retrospective dates of service from 1/01/19**, Aetna will deny claim service lines where the billed UOS are greater than the “value” of the MUE for the applicable code. Providers will be required to submit corrected claims with the appropriate number of units for the service billed in order to be eligible for reimbursement.

Questions?

If you have general questions about this communication, please contact Aetna Better Health of Kansas Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: **providerexperienceks@aetna.com**