

Aetna Better Health® of Kansas

Reminder: The Transition of Care period is ending on March 31, 2020

This Provider Notice serves as a reminder that Aetna Better Health of Kansas extended the **Transition of Care period through March 31, 2020**. Aetna Better Health of Kansas will process all claims with dates of service through March 31, 2020 for services requiring prior authorizations as if they are from participating providers. The member must be enrolled and eligible on each date of service.

Beginning on April 1, 2020, providers not contracted and credentialed with Aetna Better Health of Kansas must follow our regular non-contracted provider service authorization procedures. Except for family planning and emergency medical services, **all out-of-network services require PA**. Providers can visit the Aetna Better Health of Kansas website to access our [Provider PA Tool](#) to search multiple codes simultaneously for prior authorization requirements.

All KanCare managed care organizations' (MCO) network providers who receive payment for KanCare members must be screened and enrolled in the Kansas Medical Assistance Program (KMAP). To enroll with KMAP, providers can access the Provider Enrollment Wizard [here](#). Providers can contact KMAP at **1-800-933-6593** with any questions or to obtain details regarding their current KMAP status.

We will be reaching out to providers identified as providing services to our members during the Transition of Care period who are not contracted or credentialed with Aetna Better Health of Kansas. For assistance with contracting or credentialing with Aetna Better Health of Kansas, providers can contact our Provider Experience Department at **1-855-221-5656** once an application has been submitted through the KMAP Provider Enrollment Wizard.

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: ProviderExperience_KS@AETNA.com