



Aetna Better Health® of Illinois

AETNA BETTER HEALTH® d/b/a Aetna Better Health of Illinois Policy

Policy Name: Removal of Impacted Cerumen	Page: 1 of 1
Department: Medical Policy & Program Solutions	
Subsection:	Effective Date: 12/01/2020
Applies to: Aetna Better Health of Illinois	

PURPOSE: Per Aetna Better Health of Illinois’ policy, which is based on AMA CPT and HCPCS Level II manuals, the removal of impacted cerumen is only medically necessary when reported with a diagnosis of impacted cerumen.

STATEMENT OF OBJECTIVE/OVERVIEW:

The removal of impacted cerumen is payable when reported with a diagnosis of impacted cerumen. If the cerumen is not impacted, the appropriate Evaluation and Management service code applies.

DEFINITIONS:

E&M	Evaluation and Management coding is a medical coding process in support of medical billing. Practicing health care providers in the United States must use E/M coding to be reimbursed by Medicare, Medicaid programs, or private insurance for patient encounters.
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LEGAL/CONTRACT REFERENCE:

Review/Revision History	