



August 17, 2020

Invalid EXx8 Denials

IlliniCare Health has identified an issue where claims are incorrectly denying EXx8: Modifier invalid for procedure or modifier not reported when billing POS 02 with the appropriate GT modifier.

Providers should not resubmit their denied claims nor claim reconsiderations. IlliniCare Health is working diligently to correct this issue and will reprocess claims with the dates of service 3/1/2020-current.

As always, we thank you for providing excellent care to our members. If you have questions please call 1 (866) 329-4701 or contact your corresponding Provider Relations Specialist.