

REMINDER NOTICE

As a reminder, the Illinois Department of Healthcare and Family Services (HFS) requires information from hospice agencies in order to authorize for hospice care service provided to eligible participants. IlliniCare Health will be enforcing the same requirements as HFS. Please note that effective 1/01/2021, we will not be able to complete an authorization request for these services without the following required documentation:

- 1) The Certificate of Terminal Illness (CTI) signed by the ordering provider
- 2) Notification to HFS of Illinois Medicaid Hospice Benefit Election (1592 form)
- 3) The Election of Hospice Benefit, signed by the member or their representative
- 4) The plan of care

To request an authorization:

- Log onto www.illiniCarehealth.com
- Call us at 866-329-4701
- Fax us at 877-779-5234

Sincerely,
IlliniCare Health (soon to be Aetna Better Health of Illinois)