



Aetna Better Health of Florida

Provider Webinar Monthly Training



In order to help improve the accuracy of our claims payment Aetna Better Health of Florida would like to invite you and your team to our January:

General Provider Training

Topic(s):

- ProgenyHealth
- ABHFL Provider Site
- Contact Us
- Availability Updates
- EFT/ERA
- Grievance & Appeals
- Prior Authorization
- Provider Data
- Provider Manual, Newsletters and Notifications
- And MORE!

Save the date



Date: Wednesday, January 31, 2024

Time: 2:00 PM – 3:00 PM (EST)

Location: Web Seminar (Webinar)

Host: Marcela Vila



How to join?

Join on your computer, mobile app or room device:

Microsoft Teams (*CTRL +Click to follow the link*):

www.microsoft.com/microsoft-teams/join-a-meeting

- Enter Meeting ID Number (access code): **252 282 668 851**
- Enter Meeting Password: **RN64Bh**

Or call in (audio only)

- **1-860-785-4641**
- Enter Phone Conference ID: **276 240 26#**

For more information, please contact our Provider Relations Department:

E-mail: FLMedicaidProviderRelations@aetna.com | Fax: **1-844-235-1340**

Medicaid: **1-800-441-5501 (TTY: 711)** | Long Term Care: **1-844-645-7371 (TTY: 711)**

Florida Healthy Kids: **1-844-528-5818 (TTY: 711)**

AetnaBetterHealth.com/Florida