



# Aetna Better Health of Florida – Expanded Benefits

The following details all expanded benefits available to Aetna Better Health of Florida Medicaid members. For more information, please contact Aetna Better Health of Florida at 1-800-441-5501 or visit [www.aetnabetterhealth.com/florida](http://www.aetnabetterhealth.com/florida).

## Aetna Better Health of Florida provides services in the following Regions:

- Tampa (D)
- Orlando (E)
- Miami (I)

## MMA Expanded Benefits

Expanded benefits are extra goods or services we provide to your members, free of charge. Call Member Services to ask about getting expanded benefits. 1-800-441-5501 (MMA –Medicaid) or 1-844-645-7371 (LTC) or TTY: 711.

Service	Description	Coverage/Limitations	Prior Authorization Requirements
After School Activities	Members ages 5-18 have access to a \$50 stipend per year for after-school activities. No prior authorization required.	Ages 5-18, \$50 per year.	No
Asthma Home Care	Members with an asthma diagnosis have access to hypoallergenic bedding and a \$150 stipend for carpet cleaning and pest control. Prior authorization required.	One set of bedding per year, \$150 per year for carpet cleaning and pest control.	Yes
Baby Item Stipend	Members may get \$150 stipend per pregnancy for baby items such as crib, stroller and car seat. Prior authorization required.	\$150 per pregnancy.	Yes
Behavioral Health Integration Service	Care management services provided by doctors.	As medically necessary.	No
Blue Jeans for Teens	Members ages 13-21 may get a \$150 stipend per year for clothing with a qualifying well-visit with their primary care doctor. Prior authorization required.	Ages 13-21, \$150 per year.	Yes
Calming Comfort Collection	Members may get one calming box per year that includes items to support mental health concerns and trauma. Prior authorization required.	One box per year.	Yes
Career Closet	Members 18+ may get a \$100 clothing stipend to support workforce development. One time only. Prior authorization required.	Members 18+, \$100 per lifetime.	Yes

Service	Description	Coverage/Limitations	Prior Authorization Requirements
Childcare Support	Members may get \$150 per quarter to pay for childcare during pregnancy, up to 12 months. Benefit may be extended through postpartum period. Prior authorization required.	\$150 per quarter, up to 12 months.	Yes
Developmentally Delayed Stipend	Members 18+ may get a \$500 stipend to cover expenses related to the following: <ul style="list-style-type: none"> <li>· Education/job training</li> <li>· Pursuing volunteer opportunities or faith-based activities</li> <li>· Services that provide improvements for the home</li> <li>· Supports that address barriers to access to care (transportation or provider consultations not otherwise covered by Medicaid). Prior authorization required.</li> </ul>	Members 18+, \$500 per year.	Yes
Diaper Club	Infants up to 30 months may get a \$45 diaper stipend per month. No prior authorization required.	\$45 per month for each child under 30 months.	No
Doula Services	Members may get unlimited doula services to support prenatal and postpartum care. No prior authorization required.	No limit for pregnant female members 14 to 55 years of age.	No
Durable Medical Equipment	Members ages 10+ may get one blood pressure monitor per year. Prior authorization required.	Members ages 10+, one per year.	Yes
Financial Literacy Book	Members ages 6-18 may get one financial literacy book. No prior authorization required.	Members age 6-18, one book per lifetime.	No
Food Assistance: Food as Medicine	Members with certain chronic conditions may get a \$50 food stipend per month. Prior authorization is required.	Members with certain chronic conditions; \$50 per month.	Yes
Food Assistance: Home Delivered Meals Post- Discharge	Members may get three meals per day for up to 12 weeks after discharge from a facility. Prior authorization is required.	Three meals per day for up to 12 weeks after discharge from a facility.	Yes
GED Support and Job Skills Training	Members ages 18+ (16-17 with parental, custodial or legal guardian consent and school district permission) may access a job skills training platform. The platform has GED preparation courses, preparation materials, and practice tests to help members with a GED. The costs of GED tests may be covered. No prior authorization required.	Members ages 18+ (16-17 with parental, custodial or legal guardian consent and school district permission). One per year.	No
Grooming and Hygiene Stipend	Members ages 18+ with a qualifying well visit with their primary care doctor will receive a \$50 stipend per quarter to support workforce activities. Prior authorization required.	Members ages 18+ with a qualifying well visit with their primary care doctor, \$50 per quarter.	Yes

Service	Description	Coverage/Limitations	Prior Authorization Requirements
Hearing Benefits for Adults	Members ages 21+ get one annual hearing exam and a set of hearing aids every two years. No prior authorization required.	Members ages 21+, one annual hearing exam and a set of hearing aids every two year.	No
Home Delivered Meals – Hurricane Preparedness	Home and Community-Based members may request three home-delivered, shelf-stable meals per day for up to 12 weeks to prepare for hurricane season. Prior authorization required.	Home and Community-Based members, three meals per day for 12 weeks, may be requested May through November.	Yes
Housing Assistance: Hardship Grants	Members 18+ may get a \$1000 stipend per year for crisis events that impact housing stability or maintenance. Prior authorization required.	Members 18+, must have a qualifying crisis event, \$1000 per year.	Yes
Housing Assistance: LTSS Housing/Utility Stipend	Members 18+ needing help may get a \$500 stipend per year for housing issues such as utility payments. Prior authorization required.	Members 18+, \$500 per year.	Yes
Housing Assistance: Legal Services	Members 18+ who are tenants may get \$500 to use toward legal services related to housing issues such as eviction or repairs. No prior authorization required.	Members 18+, one per year.	No
Laundromat Stipend	Members 18+ with a qualifying well visit with their primary care doctor may get a \$25 stipend per quarter for laundromat services. Prior authorization required.	Members 18+ with a qualifying well visit with their primary care doctor, \$25 per quarter.	Yes
Medication Lockbox	Members who are prescribed a medication and have children in their home may get one lockbox per year to secure medications. No prior authorization required.	Members who are prescribed a medication and have children in their home, one lockbox per year.	No
Newborn Circumcision	Infants up to 28 days old may get newborn circumcision. No prior authorization required.	Infants up to 28 days old, one per lifetime.	No
Non- Emergency Transportation	Members ages 18+ may get ten one-way trips per month to access resources such as food banks, local organizations, faith-based groups, and other activities. No prior authorization required.	Members ages 18+, ten one-way trips per month	No
Occupational Therapy for Adults	Members ages 21+ may get occupational therapy, including: <ul style="list-style-type: none"> <li>· Evaluation and re-evaluation every year</li> <li>· Up to seven therapy treatment units per week</li> <li>· Wheelchair fitting once every two years</li> </ul> Prior authorization required.	Members ages 21+ <ul style="list-style-type: none"> <li>· One evaluation and one re-evaluation per year</li> <li>· Up to seven therapy treatment units per week</li> <li>· Wheelchair fitting once every two years</li> </ul>	Yes
Over-the- Counter (OTC) Benefit	Members may get \$65 per household per month for OTC products. No prior authorization required.	\$65 limit per household per month on select OTC items	No

Service	Description	Coverage/Limitations	Prior Authorization Requirements
Over-the-Counter Period Stipend	Female members ages 11+ may get \$20 per month for menstrual products. No prior authorization required.	Female members ages 11+, \$20 per member per month on select OTC items.	No
Physical Therapy for Adults	Members ages 21+ may get physical therapy, including: · Evaluation and re-evaluation every year · Up to seven therapy treatment units per week · Wheelchair fitting once every two years. Prior authorization required.	Members ages 21+ · One evaluation and one re-evaluation per year · Up to seven therapy treatment units per week · Wheelchair fitting once every two years.	Yes
Prenatal/ Postpartum Services – Breast Pump	Members may get a breast pump.	One hospital grade breast pump per year for rent, one non-hospital grade breast pump every two years.	Yes, prior authorization required.
Prenatal/ Postpartum Services –Visits	Members may get expanded prenatal and postpartum visits. No prior authorization required.	Up to 14 prenatal visits for low-risk pregnancy and 18 visits for high-risk pregnancy before baby is born. After baby is born, three visits within 90 days of delivery.	No
Primary Care Visits for Adults	Members 21+ have access to unlimited primary care visits. No prior authorization required.	Members 21+	No
Tutoring for Children and Teens	Members ages 6-18 may get individualized tutoring and mentoring sessions. No prior authorization required.	Members ages 6-18	No
Vision and Hearing Flex Card	Members ages 21+ may get \$400 stipend every two years for extra vision and hearing services. No prior authorization required.	Members ages 21+, \$400 every two years	No
Vision Services for Adults	Members ages 21+ may get a six-month supply of contact lenses with prescription, eyeglasses with prescription, and one eye exam per year. No prior authorization required.	Members ages 21+, six-month supply of contact lenses with prescription, eyeglasses with prescription, and one eye exam per year.	No
Waived Copayments	Members have access to unlimited waived copayments on all Medicaid covered services. Prior authorization required for non-participating providers.	No limit	No prior authorization required for participating providers. Prior authorization required for non-participating providers.
Young Adult Life Coaching Services	Members ages 16-30 may have access to online education for support with developing life skills. No prior authorization required.	Members ages 16-30	No

## Long-Term Care Expanded Benefits

Expanded benefits are extra services we provide to you at no cost. Call Member Services to ask about getting expanded benefits. 1-800-441-5501 (MMA –Medicaid) or 1-844-645-7371 (LTC) or TTY: 711.

Service	Description	Coverage/Limitations	Prior Authorization Requirements
Calming Comfort Collection	Members may get one calming box per year that includes items to support mental health concerns and trauma. Prior authorization required.	One box per year.	Yes

You can find a copy of the Statewide Medicaid Managed Care Long-Term Care Program Coverage Policy at <https://ahca.myflorida.com/medicaid/rules/adopted-rules-service-specific-policies>.